

Active Directory Integration

Overview

Your FileGenius site can be integrated with your Active Directory service for the purposes of creating user accounts and managing the users' status and authentication. Available for Business and Corporate subscriptions only.

Pricing

Pricing includes unlimited users. Three month minimum subscription required.

Active Directory Integration: \$90/month or \$990/year*

Active Directory Support – Unlimited Incident Contract: \$29/month or \$290/year*

Active Directory Support – Per Incident: \$150/hour for first hour, \$90/hour for subsequent hours (billed in 15 minute increments).

Additional Information

We offer Active Directory integration through SSL/LDAPS interaction between your LDAP server and our database servers. The exchange and update of user access information happens once per hour and will affect the user account specifics such as full name, username, and password.

No SSO (Single Sign-On) system is being used to authenticate or integrate user account information. This is a separate independent service which may or may not be used with AD integration. It requires additional per user charges (industry typical is \$7-\$15/user/month) and we do not currently offer this.

Each hourly integration will check for user status and update the file transfer site accordingly, adding, modifying, or deleting specific user accounts as necessary. Any new resulting user account created is perpetually treated by our system as an AD account and is visually indicated as such in the User list display in the Manage Users section. You can still create FileGenius user accounts independent of AD.

Our access control is defined by users' permissions, settings, and workspace and group memberships. As there are no equivalent fields or record info that will translate from your LDAP-housed user information to our systems, you will need assign users permissions and workspace assignments after initial user sync.

Set Up

Once Active Directory integration is activated the customer will complete the set up by entering the following information into a form accessible in the FileGenius site's Control Panel.

- Customer's Host name (or IP address).
- Port number 636 for SSL, using LDAPS; the customer must purchase and configure a security certificate for LDAPS if this is not already in place.
- Account Suffix (ex., @yourcompany.local)
- Base DN (ex., DC=yourcompany,DC=local)
- Username and password of an Active Directory user with administrative access.

FileGenius will provide the customer with the IP address of our server(s) to restrict port 636 access to FileGenius' server(s) for the exclusive purpose of Active Directory integration.

FileGenius' participation in the integration is read-only.

**Must match current site subscription length.*